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Boarding and Service Agreement Owner Information

This Boarding and Service Agreement between Animal House Pet Lodging (the Company) and the Pet Owner (the Client) shall remain valid for all future visits.

The Company agrees to provide all services in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives any and all claims against the Company unless arising from negligence on the part of the Company. The Company shall not be held responsible for loss, injury, illness, death, or actions beyond the Company's control.

The Company agrees to house all pets in safe and secure quarters, to keep all areas of the facility properly sanitized, and to feed all pets according to the feeding instructions provided by the Client on the pet information sheet. The Company further agrees to provide shelter for all pets from the sun, wind, rain, and snow, and to provide access to clean water at all times. The Client understands that the Company will provide the best care possible for all pets and never knowingly accept sick animals.

The Client agrees to provide proof of current basic vaccinations, including bordetella for all dogs within the past 6 months, prior to the scheduled service date. The Client understands that if proof of current vaccinations is not provided prior to the service date that the Company reserves the right to refuse service.

The Client understands that the Company does not accept overly aggressive or uncontrollable animals.

The Client understands that the Company does not accept acutely ill animals or those with uncontrolled medical conditions.

In the event that an animal requires care that is beyond the ability of the Company during its scheduled reservation, the Company will make an effort to contact the Client. If the Company is unable to contact the Client, then the Company will make decisions in their best judgment and arrange for outside care. The Client agrees to pay all fees that may arise from these arrangements.

The Client understands that no amount of sanitation or personalized care can prevent the spread of airborne viruses and that pets can be contagious without showing any symptoms. The Client further understands that the Company does not guarantee that a pet will not become sick. The Client agrees to take full responsibility for any and all veterinary care involving viral or bacterial illness.

The Client understands, and agrees to pay, all fees for boarding and additional services. The Client also agrees to adhere to the drop off and pick up times arranged for at the time the reservation is made, and understands that failure to adhere to agreed upon times may result in additional fees.

The Client understands that rates are calculated per night, that pick up time is 1pm, and that any pet picked up after 1pm on the scheduled pick up day will be charged a late pick up fee.

The Client agrees to pay all charges in full at the time of pick up, and understands that the Company only accepts payment in the form of cash and checks. In the event of a returned check the Client agrees to pay the entire bill and all applicable fees immediately via cash.

The Client understands that cancellations must be made within 7 days of the scheduled drop off date or a \$20.00 cancellation fee will apply. The Company will consider exceptions for emergencies or unforeseen conditions that may arise last minute on an individual basis.

The Company reserves the right to deny or terminate service at any time due to safety or financial concerns, or due to inappropriate or uncomfortable situations.

signature of Client

Date

signature of Company

Date

Please print the following information:

Client's name:

Client's address:

Client's contact numbers:

Home: _____ Work: _____ Cell: _____

Client's email address:

Client's LOCAL emergency contact (name, relation and phone number):
